Skill Profile

Marcin Kurpiewski

Personal Data

Nationality: Polish
Position: ServiceNow Application Developer
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Background & Education & Experience:

Software Engineer – WSA Łomża – 2008
Master of Business Administration – Politechnika Białostocka – 2011
Junior Front-End Developer – InfoShare Academy – 2016 (2 months)

- Experienced Software Engineer with a strong foundation in ServiceNow. (5 years)
- Front-End experience gained while working on website design as a Freelancer.
- Proven ability to deliver high-quality software solutions through a combination of technical knowledge and experience in a variety of project specifications.
- Skilled in Front-End, ITSM, CSM, HR, CSM, REST API.
- Dedicated to continuous learning and professional development, as evidenced by listed certificates and courses.

One of the first challenges during which I gained experience and first certificates was the internal Fujitsu We project. A very custom project, in which I learned to use JavaScript very well and used it to write code and improve the functionality of the entire system.

Another interesting project in which I participated and worked as the first line of support in managing incidents and customer cases was a British government project. Cooperation in this English project in which I got to know ITSM and CSM showed me how to cooperate in the relationship between the service provider and the consumer. Very valuable experience which, together with learning many process and technical aspects, allowed me to join the development team and currently developing the project I can create and develop integration via REST API.

Choosing from many projects, I would like to mention another very interesting British project in which change/release management did not allow me to get to know these functionalities better and the implemented CSM and HR modules allowed me to freely manage and implement integration with SuccessFactors, SAP or Active Control.

Keywords with regard to are: Hard-working, responsible, supportive, helpful, task-oriented, goal-oriented, well-organized.
Seeking new opportunities to contribute to innovative projects and drive business success.

Skills

Area	Skill	Proficiency	Since	Last year used
JavaScript	Implement	Advanced	2016	2024
Angular	Implement	Basic	2018	2024
HTML/CSS	Implement	Advanced	2016	2024
RWD/Bootstrap	Implement	Advanced	2016	2024
Wordpress	Implement	Basic	2016	2018
WebStorm/VS Code	Implement	Advanced	2016	2024
Git/Bitbucket	Implement	Basic	2016	2024
PowerShell	Implement	Basic	2024	2024
Postman	Implement	Advanced	2022	2024
ITIL	Proces Control		2020	2024
Agile/Scrum	Framework		2020	2024

Certificates

Date	Name
2024	ServiceNow Certified Implementation Specialist (Event Management)
2024	ServiceNow Certified Implementation Specialist (Discovery)
2023	ServiceNow Certified Implementation Specialist (SP Service Provider)
2023	ServiceNow Certified Implementation Specialist (HR)
2023	Scum Master I
2022	ServiceNow Certified Implementation Specialist (ITSM)
2021	ServiceNow Certified Application Developer (CAD)
2020	ServiceNow Certified System Administrator (CSA)

Relevant Training

Date	Name	Company/Vendor
2024	Event Management Fundamentals	ServiceNow
2024	Customer Service Management (CSM) Essentials	ServiceNow
2024	Health and Safety Implementation Bootcamp	ServiceNow
2024	Discovery Fundamentals	ServiceNow
2023	Domain Separation Implementation	ServiceNow
2023	Human Resource	ServiceNow
2023	Customer Service Management Implementation	ServiceNow
2023	CSM Fundamentals	ServiceNow
2023	JavaScript - Advanced	Altkom
2022	Service Portal – Advanced	ServiceNow
2022	Scrum Master I	Altkom
2020	ITIL 4 Foundation Level	People Cert
2020	CAD - Application Developer	ServiceNow
2020	ITSM - Implementation	ServiceNow
2020	ITSM – Fundamentals	ServiceNow
2019	Administration Advanced	ServiceNow
2019	Fundamentals - Scripting	ServiceNow
2019	Fundamentals	ServiceNow

Language

Language	Verbal Level	Written Level
Polish	Native	Native
English	B2	B2
Danish	A2	A2

Professional Experience / Project Experience

Period	Customer	Role	Project Description and Responsibilities
2024.06 / 2024.10	*Fujitsu – Finance – UK's TAX.*	Senior Developer	**Responsibilities:** Development of the existing software, bug fixing, implementing new functionalities, integrations, rest API **Area**: CSM, REST API
2021.09 / 2024.05	*Fujitsu – Tabacco - UK*	Regular Developer	**Responsibilities:** Development of the existing software, bug fixing, implementing new functionalities, integrations. **Area:** ITSM, CSM, HR, REST API
2021.09 / 2022.01	*Fujitsu - Internal*	Developer	**Responsibilities:** Development of the existing software, bug fixing, implementing new functionalities **Area:** ITSM, HR
2021.03 / 2021.05	*Fujitsu - National Highways - UK*	Developer	**Responsibilities:** Development of the existing software, bug fixing, implementing new functionalities **Area:** ITSM
2021.01 / 2021.02	*Fujitsu - Energy and services - UK*	Developer	**Responsibilities:** Development of the existing software, bug fixing, implementing new functionalities **Area:** ITSM, HR
2021.01 / 2024.07	*Fujitsu – Finance – UK's TAX.*	Junior Developer	**Responsibilities:** Incident/ Case management / Support Tier 1 **Area:** ITSM, CSM
2019.10 / 2020.12	*Fujitsu - Fujitsu WE*	Junior Developer	**Responsibilities:** Development of the existing software, bug fixing, implementing new functionalities. **Area:** ITSM
2019.06	*Ostrovit*	Web Developer	Website design and maintenance
2016/2019	*Various customers*	Web Developer / Freelancer	Website design and maintenance.